

Cross Sector Leadership Table

Friday 14th July 2017

9:00am coffee for 9:30am. **Meeting concludes at 11:30am.**

Building L07 Room 4.07, Griffith University Logan Campus Building L07 Room 4.07

Secretariat: Jen Kyriacou (e) j.kyriacou@griffith.edu.au (ph) 3382 1163

Agenda

Item	Time	Papers / notes
1. Coffee and informal meet and greet	9:00am-9:30am	
2. Acknowledgment of Country and welcome and introductions	9:30am-9:35am	
3. Minutes and actions from previous meeting	9:35am-9:40am	Attachment
4. Launch of services directory and update on Asset Mapping project	9:40am – 9:55am	Sherena Oxley
5. The Early Years Campaign: update and next steps	9:55am – 10:40am	Pete Cunningham
Morning tea		
6. Family Coach model – implications for wider support system	10.55am – 11.10am	Christine Grose, YFS
7. Quick updates <ul style="list-style-type: none"> • Interactive Roadmap • Community Gateways project • Citizen engagement framework 	11:10am – 11:30am	Various
8. General business and meeting wrap up	11:30am	Chair

Membership

Margaret Allison	Chair	margaret.allison4@gmail.com
Alan Bunce	Logan Village State School	abunc3@eq.edu.au
Allison McClean	Waterford West State School	Amccl10@eq.edu.au
Amanda Currie	Dept. of Communities, Child Safety & Disability Services	amanda.currie@communities.qld.gov.au
Andrea World	Community Representative	worldy@bigpond.net.au
Annette Turner	Logan City Council	annetteturner@logan.qld.gov.au
Angela TuiSamoa	Community Representative	angelange72@hotmail.com
Cath Bartolo	YFS	cathb@yfs.org.au
David Crompton	Addition and Mental Health	David.crompton@health.qld.gov.au
Debbie Miscamble	The Salvation Army / Communities for Children	debbie.miscamble@aue.salvationarmy.org
Aunty Faith Green	Community Representative	fgreen1965@gmail.com
Geoff Woolcock	Logan Child-Friendly Community Consortium	g.woolcock@wmb.org.au
Jacinta Powell	Logan Hospital	Jacinta.powel@health.qld.gov.au
Jane Frawley	Logan City Council	janeFrawley@logan.qld.gov.au
Luke Robinson	Dept. of Social Services	luke.robinson@dss.gov.au
Jennifer Crimmins	Child and Youth Community Health Services	jennifer.crimmins@health.qld.gov.au
Josephine Aufai	Community Representative	
Karen Dawson Sinclair	Community Representative	k.dawsonsinclair@griffith.edu.au
Kim Wright	Kingston East Neighbourhood Group	manager@keng.org.au
Leith Sterling	The Benevolent Society	leith.sterling@benevolent.org.au
Lesley Chenoweth	Griffith University	l.chenoweth@griffith.edu.au
Mary Anne Collier	Yourtown	mcollier@yourtown.com.au
Matthew Cox	Logan Together	Matthew.cox@griffith.edu.au
Michael Jacobs	Community Representative	admin@keng.org.au
Michael Tizard	The Creche & Kindergarten Assoc	m.tizard@candk.asn.au
Niki Gouch	Access Community Services	nikig@acsl.org.au
Aunty Robyn Williams	Community Representative	Robbie59williams@hotmail.com
Roger Marshall	Logan East Community Neighbourhood Assoc.	rogermarshall@bigpond.com
Pastor Ross Smith	The Vine Community Church	thevine@ozemail.com.au
Soraya Shah	Anglicare Southern Queensland	sshah@anglicaresq.org.au
Louise Litchfield	Brisbane South PHN	llitchfield@bsphn.org.au

Cross Sector Leadership Table

Friday 9th June 2017

Meadowbrook Room, Griffith University Logan Campus, University Drive, Meadowbrook

9:30-11:30pm

Attendance: Note membership list attached to these minutes

Apologies: Prof. Lesley Chenoweth, Annette Turner, Geoff Woolcock

Proxies: Sylvia Penhaligon and Ruth Wall for Sue Scheinflug

Visitors: Andy Gibson and Abbie Grant-Taylor (Gympie Collective Impact), Superintendent Charysse Pond (Deputy State Recovery Coordinator (SEQ), Sandra Fields (Fieldworks), Melissa Dark (TransLink)

Minutes

1. Welcome and Introductions

Ms Margaret Allison, Chair, welcomed everyone to the June meeting of the Cross Sector Leadership Table (CSLT) and noted the apologies.

The Chair noted retiring members of the CSLT, namely Jennifer Crimmins (Queensland Health) and Janet Stodulka (DSS). A vote of thanks was given to the contribution made by Jennifer and Janet during their time with the CSLT.

It was noted members will be invited to attend an informal lunch following the July CSLT meeting to celebrate the Community Maternity and Child Health Hubs.

2. Minutes and Action from the previous meeting

The minutes from the March meeting were confirmed. Matthew Cox updated action items.

Sandra Fields will be reporting on actions 35, 36 and 37 as noted in the Agenda. Additionally, a meeting will be held today with the community representatives to progress the citizen engagement framework. Unfortunately an update on Action 32 could not fit on the agenda today and will be held over to the July meeting.

With regard to Project 23, it was agreed this will sit as an action (KPI) within the Community Child and Maternity Health Hubs and will be removed from the actions.

3. Discover Recovery - Update

Superintendent Charysse Pond reported on the work being undertaken in the recovery process following ex-Cyclone Debbie. There is now an opportunity to build resilience at the local level and input was requested from the members on how this can be facilitated. Discussion turned to experiences by agencies during and following ex-Cyclone Debbie and whether coordination could be improved. Jane Frawley reported on the Human Services Subgroup which has two purposes, disaster response and recovery. The group has a dedicated secretariat, Terms of Reference and direct role in disaster management and recovery. The group works closely with Department of Communities and Volunteers Queensland. Discussions ensued on how non government organisations can work more strategically with the existing Human Services Subgroup framework. It was suggested a meeting be held with the Human Services Subgroup to explore options for connection.

Action#37: Jane Frawley to provide a fact sheet regarding the Human Services Subgroup to the CSLT members.

Action#38: Jane Frawley will liaise with the Chair of the Human Services Subgroup regarding connection with CSLT members.

CSLT members were also encouraged to report to the Queensland Reconstruction Authority on impact being seen in local roles, as this information is currently being requested through the website.

4. Concept Approval: Early Childhood Education and transdisciplinary support project

Matthew Cox tabled the proposed approach (Version 0.8 01/06/2017) Supporting high quality early childhood education 0-8 in Logan (South East Queensland region). Suggestions were made to the proposed approach including liaison with the Australian Child Care Alliance, consideration of the changes with the introduction of the NDIS, review of the document to include an element of coordination, inclusion of data supporting the proposal and professional development of child care staff.

To further consider the design of the proposal, a working group was formed including the following members of the CSLT, including Andrea World, Melanie McKenzie, Leith Sterling, Michael Tizard, Ruth Wall, Helene Fuller, Michael Jacobs, Kim Wright, Sherena Oxley, Karen Dawson Sinclair and Roger Marshall.

Decision 13: The concept was endorsed for further development, noting the various points of feedback, most particularly the need to resolve how health supports are provided into the model and how the model will link to the introduction of the NDIS. The proposal should come back to the Leadership Table for further review as it develops.

5. Service Integration: YFS Proposal

Cath Bartolo tabled Presentation Two Generational Housing and Logan Together proposal – version 260517. The project works to change outcomes for parents and carers as well as for children and break some of the long term entrenched poverty. THE project provides the opportunity to develop in detail the holistic Family Coach model and will thus be of long term strategic interest.

6. ParentsNEXT

Sherena Oxley provided an overview of work being undertaken with the ParentsNEXT Collaboration group. There are seven providers in the Logan area. The ParentsNEXT Collaboration group has brought service providers together to identify program enhancement.

7. Citizen Engagement & Follow Up

Sandra Fields was welcomed to the meeting to provide an update on work being undertaken to review a Citizen Engagement framework. Sandra will be liaising with Community Representatives, Chapters, Project groups to create the infrastructure to support engagement.

8. TransLink - New Transport Trials in Logan

Melissa Dark from TransLink was welcomed to the meeting. Melissa provided an overview of the demand response transport trials being undertaken in the Logan area. Members were encouraged to provide feedback through the TransLink website. A number of information sessions will be held with the general public.

8. General Business:

The next meeting will be held on 14th July 2017.

The meeting closed at 11:30am

Membership List

Margaret Allison	Chair	margaret.allison4@gmail.com
Alan Bunce	Logan Village State School	abunc3@eq.edu.au
Allison McClean	Waterford West State School	Amccl10@eq.edu.au
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Annette Turner	Logan City Council	
Angela TuiSamoa	Community Representative	angelange72@hotmail.com
Cath Bartolo	YFS	cathb@yfs.org.au
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Debbie Miscamble	The Salvation Army / Communities for Children	debbie.miscamble@aue.salvationarmy.org
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Aunty Robyn Williams	Community Representative	Robbie59williams@hotmail.com
Roger Marshall	Logan East Community Neighbourhood Assoc.	rogermarshall@bigpond.com
Pastor Ross Smith	The Vine Community Church	thevine@ozemail.com.au
Soraya Shah	Anglicare Southern Queensland	sshah@anglicaresq.org.au
Sue Scheinpflug	Brisbane South PHN	sscheinpflug@bsphn.org.au

Action Register

Action	Date	Action	Who	Due by
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Number				
34	12/05/17	A further update to be provided to the CSLT regarding the Department of Communities and YFS DV projects later 2017 or early 2018.	Secretariat	Future meetings
35	12/05/17	Processes for standing agenda items for Community Representatives to report on issues emerging in the community.	Sandra Fields	August
36	12/05/17	Community Representative Compensation Policy to be drafted and tabled at the next meeting.	Sandra Fields	August
37	09/06/17	Jane Frawley to provide a fact sheet regarding the Human Services Subgroup to the CSLT members.	Jane Frawley	Next Meeting
38	09/06/17	Jane Frawley will liaise with the Chair of the Human Services Subgroup regarding connection with CSLT members.	Jane Frawley	Next Meeting

Decision Register

Decision Number	Date made	Decision
1	11/03/16	Accept the Terms of Reference as a working document.
2	11/03/16	To allow for additional proxy members as long as they are fully briefed prior to attending the meeting.
3	13/05/16	A long-term Roadmap to be delivered at the end of 2016
4	10/06/16	The Leadership Table endorsed the statement of project priorities as reflecting the Table's views.
5	12/08/16	The Leadership Table endorsed the Maternity Continuity of Care proposal in principal, subject to the detailed written proposal being finalised with stakeholders.
6	14/10/16	The Leadership Table endorsed the concept proposal for the Early detection and support for developmental vulnerabilities project and supports further development of the project.
7	14/10/16	The Leadership Table endorsed the Multidisciplinary support for Early Childhood Centres project proposal in principal and supports progress towards the development of a co-designed model of delivery
8	11/11/16	Leadership Table endorsed progressing the following 3 focus projects arising from Project 11 (Early Detection and Support) for further development: <ul style="list-style-type: none"> • the development of transdisciplinary support teams to work across early childhood services in several priority districts in the city • the integration of public education messaging and activities relating to child health support as part of a wider Logan Together community engagement and mobilisation campaign

		<ul style="list-style-type: none"> the development of tools and processes to support better joined up clinical pathways.
9	09/12/16	The Leadership Table provided concept approval for the <i>Ensuring Logan P-2 children have adequate nutrition to learn and grow</i> project for further development, subject to an explicit community co-design component to the project.
10	10/2/17	The 0-8 Community Partners project received concept approval subject to more work being done to resolve the two issues raised and subject to a further presentation on the campaign design by Red Suit.
11	10/3/17	The Young Parents Under 19 project received concept approval
12	10/3/17	School neighbourhoods were agreed as the basis for geographic segmentation of the city.
13	17/6/17	The Early Childhood Education and Transdisciplinary Support concept was endorsed for further development, noting the various points of feedback, most particularly the need to resolve how health supports are provided into the model and how the model will link to the introduction of the NDIS. The proposal should come back to the Leadership Table for further review as it develops.

Logan Together

Citizen Connection and Engagement Model – Update 12/7/17

Background and purpose of this paper

- Logan together has engaged Sandra Fields from Fieldworx to develop the Logan Together Citizen Engagement model, based on our learning over the past 18 months.
- The purpose of this paper is to update the Leadership Table on progress. It does not require any decisions at this point.

Getting a thorough understanding of what's been happening

- Sandra has meet with a range of stakeholders to determine:
 - What's been happening around citizen engagement over the past 18 months?
 - What has been working well and what hasn't been working so well?
 - What could/should happen in the future to improve citizen engagement?
- We have also looked at what else is happening around citizen engagement in Logan so that we can continue to work collaboratively with communities and organisations and not re-invent the wheel.

Theoretical models and the real deal

- We have been interrogating the smorgasbord of citizen engagement models that have contributed to Logan Together's collective impact approach – such as IAP2, the Harwood model...
- The citizen engagement model for Logan Together will include our values, our approach, tools, support/capacity building and resourcing.

Next steps

- If you would like to meet with Sandra individually please call her on 0409 924233 or email sandra@fieldworx.com.au to make a time.
- We will hold a workshop next week – Friday 21st July – to present a draft model and 'pull it apart'. We will truth test it with stakeholders to make sure we have thought of *everything*. And adapt where needed.
- Interested members of the Leadership Table are welcome to participate in the workshop (see Jen for details).
- We will present the 'worked up' model at the Leadership Table during the August or September meeting for consideration.

Developing a Community Gateways Strategy

Logan Together is starting work to develop a Community Gateways strategy as a key platform to support families that include children aged 0 to 8 years. There is growing literature and practice-based evidence about the value of community hubs as part of “soft entry” strategies and also about the wellbeing benefits of social connection. The Community Gateways strategy aims to build an inventory of places, spaces and activity across Logan City that are delivering or have the potential to deliver these benefits and to further develop these Community Gateways for public benefit.

The Community Gateways strategy will:

1. identify a network of enriching and welcoming local environments that provide a gateway to both supportive social connections and appropriate expert services
2. define what we mean by a Community Gateway
3. define their role as part of a wider access and support strategy for children and their families
4. identify core elements of good practice and operational requirements in operating a Community Gateway
5. describe opportunities to build on existing Gateways or to create new ones from existing infrastructure
6. identify gaps in Community Gateway provision
7. describe the right framework within which to support good quality Community Gateway provision in the right places for the long term

Defining Community Gateways

There are many valued community places and activities in Logan and there is a need to define what we mean by Community Gateways for the purposes of this strategy. That definition will be one of the outputs of the strategy project. But for now, we are interested in identifying places, spaces and activities that have a few common features:

They are informal, welcoming, and non-stigmatising environments which are universal in character and open to all.

They are suitable environments for young children and their families.

They offer three major benefits:

1. Access to relationships, activities, and informal support that provides an opportunity for inclusion and skill development and exposure to positive, pro-social activities
2. An accessible, non-stigmatising gateway to professional support services
3. An opportunity to integrate service access and improve service system coherence across different service streams and agencies

A vision for a network of Community Gateways

A thriving Community Gateways network would provide a set of hubs with a primary function of providing a well frequented and normalising community touchpoint for the local community. From these locations engaging activities and services for families and children would be delivered. These hubs would also link with a wider range of existing professional and specialist services. Better coordination and cooperation among these various programs would provide a web of support for all, but especially vulnerable, families in Logan. The social connection and inclusion opportunities and the chance to get involved in supportive, pro-social activities would open up new horizons and build wellbeing for local families.

Locations of interest

The Community Gateways concept is broadly relevant, but for Logan Together's purposes, there is special interest in locations where there are a higher number of vulnerable children. These include the following suburbs:

- | | | |
|-------------------|------------------|-------------------|
| 1. Kingston | 5. Eagleby | 9. Beenleigh |
| 2. Woodridge | 6. Browns Plains | 10. Logan Central |
| 3. Waterford West | 7. Loganlea | 11. Yarrabilba |
| 4. Slacks Creek | 8. Marsden | |

These locations may warrant extra focus to ensure well supported Gateways are available to families and children. These centres would play a range of roles across a spectrum of need with the ability to offer differentiated responses within a welcoming, non-stigmatising environment:

Extremely Vulnerable	Immediate access to and support from specialist services
Very Vulnerable	Social support through activities plus appropriate referrals
Somewhat Vulnerable	Mostly social support and access to mentoring opportunities
Somewhat Resilient	Social connections and buffers in times of family stress
Very Resilient	Opportunities to participate in community building activities
Extremely Resilient	Opportunities for participation and volunteering

Project objectives

The Community Gateways strategy project aims to develop and widely consult on the strategy with a view to delivering a final paper by September / October 2017.