

Child and Family Chapter Meeting Notes - Internal

Date: Thursday 15th November 2018
Venue: Griffith University, Meadowbrook Room
Chair: Matthew Cox, Logan Together

Time: 9:00 am
Minutes: Ellen Ferris, Salvation Army

Attendance: Please see list below

Item	Discussion/Decision	Action Required
<p>1. Acknowledgment of Country, Welcome, Introductions, Apologies</p>	<p>Natalie Harvey provided an acknowledgement to country.</p> <p>Matthew Cox welcomed everyone. Attendance and apologies are recorded below.</p>	
<p>2. Minutes from the previous Connect</p>	<p>The minutes from the previous meeting were accepted.</p> <p>There was one follow up item in relation to the impact of changes in requirements of participants in the ParentsNext program. Denise Foley was doing some follow up work on this but was not available for the meeting.</p> <p>Natalie Harvey provided some information about the approach being taken in Syc - ParentsNext. There is a compliance framework however workers apply a strengths based approach. Parents are required to activities to meet the compliance framework, however they are not forced in anyway and if they need support they can have a discussion with the Team Leader/Support Officer. Parents are welcome to take up to two weeks for some “think time” to consider options. The plan parents agree to requires them to attend appointments with their provider but they are not required to provide sign on sheets to record activities such as attending play groups. It is a personal responsibility for parents to record their activity by logging on to MyGov. It is not a requirement to look for work while with ParentsNext but if parents want to do that then it is a voluntary activity. Support Officers talk with parents about their children, link them in with community services to provide what’s best for them. Inhouse workshops such as 123 Magic and Money Minded are available.</p> <p>Angela TuiSamoa advised she had received feedback that parents think that they will lose their payment if they don’t report if for example their kids are sick. Natalie suggested the parent can send the provider an e-mail to advise them of the situation and to tick yes in MyGov (as the only options are yes or no). Natalie indicated that Syc - ParentsNext may get 15-20 calls every morning in relation to MyGov reporting.</p> <p>Matthew Cox suggested that we hear from Denise.</p>	

	Action: To be followed up further at the next meeting.	
STRATEGIC		
3. Grow Australia Policy document for National Social Change	Matthew Cox referred to the Grow Australia Draft Policy for Social Change Discussion Paper and associated Community Consultation document (previously distributed). He advised that about 6 months ago some discussions happened about pulling some of the collective impact/social policy ideas and good projects into a common framework. The products represented the work of about 30 people and their development occurred accidentally prior to ChangeFest but conveniently the ChangeFest opportunity will be used to develop up ideas to be presented to government and with a request to fund this work in a longer term way. There will be structured times throughout the conference to get feedback and a resultant document will be present at end of Conference.	
ACTION		
4. Sure Steps	<p>Christine Grose spoke about the progression of Sure Steps in the first 12 months – see attached presentation. The program is delivered by two full time equivalent staff spread over 20 families at a time. The approach is family coaching for families in public housing - working with families in different ways and being as flexible as possible. One of the people supporting the team says it's about appreciative enquiry. A reference group has been established. The project is now considering how to leverage supports in the community over the next 2 years. This could be an adjunct to other services e.g. Maternity Hubs. They are aiming to look at future mentoring and matching people with other families who have been in the program before. Out of the 20 families about 6 families have moved on, others still with the program and even when they do move on they are welcomed to keep in contact and give coaches updates. There are currently some vacancies in the program.</p> <p>Questions were raised about how far the support goes. Christine explained sometimes it's practical support like going into homes and sometimes it's just over messages. It depends on the family and whatever works best for them. One of the best outcomes has been families learning how to play and have fun together. There was no set timeframe but the previous families were in the program for 6-12 months.</p> <p>Angela TuiSamoa asked how it looks different from case management. Christine explained that the families are in the driving seat and are in control of how, what and when they want the support Step to go for them.</p> <p>Carrie Rose gave a kindy example – parents trying to get the children into kindy but 3 months pass and child still not enrolled? Christine explained the coach will just try to chip away at the issue until they find the underlying issues. Coaches are creative and work towards lifting how parents feel about themselves.</p> <p>Michael Jacobs asked about how get involved. Christine advised that most referrals come through the</p>	

	<p>Department of Housing but people can just ring YFS directly.</p> <p>Matthew Cox advised that this program is proving some ideas for service system – strong engagement, flexible, we can step up, working with the whole family. In 2019 we could think about how we can adapt this to going beyond kids’ safety to wellbeing and thriving.</p>	
5. Youth Homelessness	<p>Sami Paul was to present on this item however was not able to attend so item to be included in the agenda for the next meeting</p>	
6. Children Together Update	<p>Carrie Rose advised that the next meeting is 4th December and the working group will be looking at the first drafts of the Tool Kit (funded by Communities for Children) to engage young children and looking at some finalisation of the Charter document. Then the group will be forging forward with this in January as a pilot project and are confident to meet the timelines.</p> <p>Matthew Cox asked where the project will be in 2019. Carrie advised that by 30 June we will have implemented in a small number of businesses and involved a number of children. We may be trying to source some more funding as we get to 30 June for fuller rollout.</p> <p>A more detailed report will be provided at the December meeting and a presentation is also to be provided for the Cross Sector Leadership Table in coming months.</p>	
INFORMATION SHARING		
7. NDIS – Early Childhood Early Intervention (ECEI)	<p>Kylee Noble from The Benevolent Society provided a presentation about NDIS – Early Childhood Early Intervention (ECEI) – see attached</p> <p>Early Childhood Early Intervention Objectives Investment in early intervention is a key feature of the NDIS and aims to:</p> <ul style="list-style-type: none"> • Increase functional capacity • Reduce the impact of disability • Help maintain independence • Increase opportunity for social, economic and community participation • Utilise evidence based interventions <p>The ECEI Approach</p> <ul style="list-style-type: none"> • The NDIS Early Childhood Early Intervention (ECEI) approach is for children from birth to age six. • The ECEI approach helps children with developmental delay or disability, and their families, to achieve better long-term outcomes. • Early Childhood Partners are the first point of contact for parents and carers who have a baby or young 	

	<p>child with developmental delay or disability.</p> <ul style="list-style-type: none"> The ECEI approach will compliment but not replace existing supports available through the health and education systems. <p>The focus at the moment is children on state and federal funding so the funding can continue uninterrupted. The ECEI team are to have these plans done by February next year and then they will be able to work with other families seeking support</p> <p>Angela TuiSamoa asked whether the ECEI team works with families who have had their access plan denied. Kylee advised to encourage these families to ring the intake line.</p> <p>Sahba Hamid asked about interpreters and various visas and eligibility. Kylee advised she would follow up and provide the answers.</p> <p>Kylee advised that a variety of disciplines were represented in the staff's qualifications. Also expected timeframes are 2-6 weeks. Letters from Dr's are important.</p> <p>Carrie Rose asked if there was any link with PEDs forms. Kylee advised that Child Health Qld is a good referral source and the ECEI team are not using this form at the moment but another assessment tool.</p> <p>Matthew Cox suggested that into next year if people have contact with kids where there is a suspicions of development issues to refer them as a diagnosis is not needed for ECEI work to start. Matthew suggested looking at parts of the community that don't access services.</p>	
<p>8. Logan Together Wider Update</p>	<p>Penny Goodall advised:</p> <ul style="list-style-type: none"> Kindy Conversations – We had been waiting for an update of the Kindy Guide and the new Guides are now available. This project arose as we identified that more than one third of four year olds were not going to Kindy. A lot of work has been done with Foster and Kinship Carers and other agencies. Kindy may not fix things that are happening in a young child's family but if they attend Kindy they will be on the same level in regard to preparation for school as their peers. Transition statements are now going to the schools. Access have 41 refugee or asylum seeker families with children enrolled for next year. We discussed possible opportunities of road shows incorporating child health nurses and 4/5 year check. Matthew Cox suggested that we think about any environments/touch points where we could do Kindy enrolment as well. Backing Young Parents - This working group is focussed on supporting young parents – mums and dads so they are feeling supported and their children get the best start. The project group has achieved the packing and distribution of Goody Bags for young parents. The next meeting is on 6 December and Sandra Fields will meet with the group on this date and identify what 2019 might look like for the group. Other services are welcome to join this meeting. One of the challenges has been how to get people to services. 	

	<p>Matthew Cox advised that this is a confined cohort of 250-300 people and we had a fantastic opportunity to work with these people.</p> <p>Matthew Cox advised</p> <ul style="list-style-type: none"> The Maternity Hubs project is going very well and now focussing on whether we are getting the right customers. The 4th hub is about to open at Hosanna and they are at the council permits and approvals stage. Five midwives are already working in the community and the hubs are now looking at multi-disciplinary supports being brought in. 	
GENERAL BUSINESS		
9. Any questions about Issues or Projects	There were no questions.	
10. Other Business	<ul style="list-style-type: none"> Sahba Hamid advised that Access is running Circle of Security training next week and there were 7 places available for educators. Suzanne Matthews advised that Inclusion Support Program's funding model is around services and not the child. 	
11. Next meeting – date, time, venue	The next meeting will be held from 9 am on 20 December 1 February in the Meadowbrook Room, Griffith Uni	

Child and Family Chapter Meeting - Issues and Updates, Projects –15 November 2018

Issues and Updates:

Issue	Status Update	Next Steps	Contact
Domestic and Family Violence Includes Lil Bug Love Initiative	<p>Still awaiting project plan document.</p> <p>Berrinba, Kingston and Mabel Park State Schools have shown interest in participating in workshop and being host school. Currently in process to finalise host school and dates.</p> <p>Cindy from Lil Bug Love has been nominated for a Safe City award. Also Communities for Children, Tasmania is supporting the Lil Bug Love initiative.</p>		<p>Sunanda Prakash</p> <p>Angela TuiSamoa</p>
Family and Child Connect and Local Level Alliance (LLA) Updates	<p>The new Browns Plains LLA Facilitator is Ties Warta.</p> <p>Recent evaluation on FaCC: audit conducted by Griffith University for the Dept. funding body: While the amount of families still involved with Child Safety hasn't changed significantly. There has been a significant increase in families being connected to the right services for supports. LLA meeting was held Thursday 27th September with various speakers presenting. Theme for the meeting was "Early Childhood "Presenters NDIS - Maternity Hubs EYC – Talking Families Project - Child Health – and Centrelink updates for families.</p> <p>Louisa Whettam was on contract in The Benevolent Society Beenleigh LLA role filling for Elizabeth Power while on secondment. The contract has ended on the 31/10/2018. Elizabeth was expected to return to the role but isn't so the position is currently vacant.</p>		<p>Finn Murphy, TBA, Ties Warta</p>
Father Engagement	<p>The Men's Health Network met on 2 November to create the operational plan. We are 85% done but still more to do. Glenn Hodgson will do an update at the December Chapter meeting.</p>		<p>Jasmine Melling</p>
Communities for Children Updates	<p>CfC Committee meeting held 7 November. First Five Forever presentation at that meeting. New working group – Play Groups and Programs for CALD Communities</p>	<p>Next meeting 5 December</p>	<p>Debbie Miscamble</p>
Early Neighbourhood Networks	<p>The Neighbourhood Networks are progressing as needed. There has been significant focus on the Transition to School statements including parent consent form.</p>		<p>Susan Cary</p>

	There is now a new network forming in the Windaroo/ Beenleigh/ Mt Warren park areas.		
Workforce Development	Discussed at 20 September meeting for future Chapter agenda		
Aboriginal, Torres Strait and CALD community responsiveness - a picture of success	Identified at 17 May 2018 meeting for future Chapter agenda		
Kindergarten strategies beyond Kindy Conversations	Identified at 17 May 2018 meeting for future Chapter agenda		

Projects and Funded Activities:

Issue	Contact	Progress		
		On track	Needs support	Stuck
Children Together	Carrie Rose			
Community Connection and Engagement Strategy	Sandra Fields			
Kindy Conversations	Penny Goodall			
Backing Young Parents	Penny Goodall			
Youth Homelessness	Finn Murphy	Group moving towards Funding Application, being sought for Concertina Cards for vulnerable Homeless youth 15 and under.		
Sure Steps Project	Christine Grose			

Child and Family Chapter Meeting Attendance and Apologies – 15 November 2018

First Name	Last Name	Organisation	Role	C&FC role	Email Address
Attendance					
Angela	TuiSamoa	Logan Together – CSLT	Parent Representative	primary	a.tuisamoa@logantogether.org.au
Carrie	Rose	Rosies Early Learning	Owner & Pedagogical Leader	primary	carrie_rose@icloud.com
Debbie	Miscamble	The Salvation Army	Communities Program Manager	primary	debbie.miscamble@aue.salvationarmy.org
Ellen	Ferris	The Salvation Army	Quality and Business Coordinator	primary	ellen.ferris@aue.salvationarmy.org
Grainne	Taia	Access Community Services	Community HUB Coordinator	primary	grainnet@acsl.org.au
Jasmine	Melling	Logan City Council	Community Development Officer	primary	jasminemelling@logan.qld.gov.au
Kylee	Noble	The Benevolent Society - ECEI	Team Leader	guest	Kylee.noble@
Marisa	Phillips	Benevolent Society	Community Development Worker	primary	Marisa.phillips@benevolent.org.au
Matthew	Cox	Logan Together Backbone Team	Director	primary	matthew.cox@griffith.edu.au
Melanie	Houghton	Uniting Care QLD	Community Service Management SEQ Child and family Programs	primary	melanie.houghton@ucommunity.org.au
Michael	Jacobs	Logan Together CSLT and KENG	Parent Representative	primary	michael.jacobs@keng.org.au
Natalie	Harvey	SYC-ParentsNext	Team Leader	primary	nharvey@syc.net.au
Penny	Goodall	The Salvation Army	Community Development Worker	primary	Penny.goodall@aue.salvationarmy.org
Sahba	Hamid	Access		guest	Sahba.hamid@acsl.org.au
Sami	Paul	Uniting Care Community	Community Development Worker	primary	samantha.paul@ucommunity.org.au
Sandy	Griffin	Department of Communities & Disability Services & Seniors	Senior Project Officer	guest	sandy.griffin@communities.qld.gov.au
Sasha	Childs	Child Health, Logan Central	Acting Nurse Unit Manager	proxy	Sasha.Childs@health.qld.gov.au
Sharae	Ah-See	The Salvation Army	Trainee	guest	sharaesanders@live.com
Sheena	Callaghan	True Relationships and Productive Health	Program Coordinator – Gold Coast region	primary	Sheens.Callaghan@true.org.au
Sunanda	Prakash	Department of Child Safety, Youth and Women	Senior Project Officer	proxy	sunanda.prakash@csyw.qld.gov.au
Suzanne	Matthews	KU – Inclusion Support Qld	Manager	guest	Suzanne.matthews@ku.com.au
Tania	Collins-McCoy	Department of Social Services	Fund Agreement Manager	primary	tania.collinsmccoy@dss.gov.au
Apologies primary					
Colleen	Hickey	Children’s Health Queensland Hospital and Health Service	Clinical Nurse Consultant	proxy	CHS-CNC-C4@health.qld.gov.au
Denise	Foley	Logan Together Backbone Team	Community Engagement	primary	d.foley@griffith.edu.au

			Coordinator		
Faith	Green	Gunya Meta	Manager, Mob Kinnectors	primary	faithg@mobkinnectors.com.au
Finn	Murphy	The Benevolent Society	Community Development Worker	primary	finn.murphy@benevolent.org.au
Jo	Bird	Kingston State School	Guidance Officer	proxy	Jbird9@eq.edu.au
Jody	Willoughby	Uniting Care Queensland - Intensive Support	Local Service Manager Logan	primary	jody.willoughby@uccommunity.org.au
Kerry	Smith	Daisy Hill Family Day Care Centre & Griffith Uni	Approved Provider, Lecturer	primary	kerry.smith@griffith.edu.au
Kim	Wright	KENG	KENG Partnership Coordinator	primary	manager@keng.org.au
Nadine	Lepre	Benevolent Society	ECEI Implementation Leader	guest	nadine.lepre@ndis.gov.au
Norma	Williams	Uniting Care Queensland - Family Relationship Centre	Manager	primary	Norma.Williams@uccommunity.org.au
Sandra	Fields	Logan Together Backbone Team	Deputy Director	primary	sandra.fields@griffith.edu.au
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Ties	Warta	Mercy Services	LLA Facilitator	primary	Ties.Warta@mercyys.org.au
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